# **Here Comes the Bus**

# **WCPSS Transportation provides families with a free tracking system for their child’s bus**

* **Here Comes the Bus** translates GPS data into an easy to use customizable map that works on a computer, tablet or smartphone. The app allows you to see where the bus is and how close it is to your stop.
* Get started with **Here Comes the Bus** at <https://herecomesthebus.com/getting-started/>. You will need the district code and your student’s ID number to sign up. The WCPSS school code is 67500. For your smartphone or tablet, download the **Here Comes the Bus** app from the [App Store](https://itunes.apple.com/us/app/here-comes-the-bus/id981902595?mt=8&ign-mpt=uo%3D4) or [Google Play](https://play.google.com/store/apps/details?id=com.synovia.herecomesthebus).
* When entering your student’s last name on the app, spell it as it appears on your Home Base/PowerSchool account. If there is a hyphen in the name, make sure you include it. Only enter the first 18 characters of your student’s last name. If your name is, *Yellow-School Bus Wake*, you will enter *Yellow-School Bus* in the last name field.
* Once activated, you can customize or edit features, including how the app will communicate with you and the size of the notification radius.
* The **Here Comes the Bus** app does not track buses providing service between schools, afterschool activities or athletic events.
* Please understand that we sometimes make bus substitutions when preventative maintenance is due and in response to the management of bus drivers. When a bus substitution is made, some features of the **Here Comes The Bus** app may not work.
* Once you are logged into your account, the link to **Here Comes The Bus** support can be found by selecting Help. Additional resources can be found there as well.
* Questions or concern related to bus service issues should be directed to [www.wcpss.net/transportation](http://www.wcpss.net/transportation). Bus updates are also provided at <http://www.wcpss.net/bus-updates>.